



COVID-19 Update
Currently No Positive Resident Cases
July 31st, 2020

Dear Residents, Families and Staff,

We are gearing up for our next round of testing on August 6th. Due to the recent spike of viral cases in the Metro East, we have decided to test both residents and staff. We are attempting to obtain enough testing supplies to be able to test everyone on the 6th. If the test date needs to be delayed, I will be sure to announce the change early next week. It is becoming increasingly difficult to secure testing supplies and a working laboratory to process our results.

I cannot stress enough, how vigilant and hard all of the staff here at Oak Hill have been working to keep our residents safe from the pandemic. It has not been easy, but by wearing the proper masks, utilizing proper sanitation techniques and proper hand-hygiene, we have been able to keep COVID at bay. Everyone is doing their absolute best, and I could not be more proud of the entire team.

Oak Hill continues to invite our families and loved ones for social-distancing visits. These will remain on Tuesdays and Thursdays from 10am-noon and 1pm-3pm. Please call the main number and the receptionist will assist you with making an appointment. As the outbreak continues throughout the region, the health and safety of all residents remain our greatest mission. Below is a reminder of the guidelines that must be followed for each visit. To this point, every visitor has complied with these regulations, and the visits have gone smoothly.

- All visits must be scheduled in advance with the facility.
- All visits must take place outside and be monitored by facility staff.
- 20/30-minute visits while maintaining a six-foot distance and no physical contact.
- Face masks must be worn at all times.
- Visitor screening must take place 24 hours prior to visiting and will be repeated on the day of the scheduled visit.
- No more than two visitors per resident are allowed to visit at the same time.
- No visitors under the age of 16 are allowed.

The safety and well-being of every resident at Oak Hill is our top priority. Thank you all, for your continued thoughts and prayers as we navigate this pandemic.

Please do not hesitate to call with any questions or concerns.

Sincerely,

Brian L. Koontz