



**COVID-19 Update**  
**Currently No Positive Resident Cases**  
**July 17, 2020**

Dear Residents, Families and Staff,

Oak Hill completed COVID-19 testing yesterday on all residents and staff members. All of the samples have been successfully delivered to the lab for processing. We have been informed that the results may take almost a week to be fully returned. We will continue to update this message with any results that are not in our favor.

With the recent increase of the pandemic-related issues in the Metro-East and St. Louis region, we have been advised by the Illinois Department of Public Health to remain in our current “phase” status. This means that even if the results of the testing are all “negative”, we will not be able to progress into the next “phase” until the region begins to exhibit more favorable data. The goal remains keeping our residents safe and healthy to the best of our ability.

If you have not been made aware, Oak Hill has begun hosting a few scheduled visits from families and loved ones. Please remain patient with this process. As the outbreak continues throughout the region, the health and safety of all residents remain our greatest mission. Below is a reminder of the guidelines that must be followed for each visit. To this point, every visitor has complied with these regulations, and the visits have gone smoothly.

- All visits must be scheduled in advance with the facility.
- All visits must take place outside.
- 20/30 minute visits while maintaining a six-foot distance and no physical contact.
- Face masks must be worn at all times.
- Visitor screening must take place 24 hours prior to visiting, and will be repeated on the day of the scheduled visit.
- No more than two visitors per resident are allowed to visit at the same time.
- All visits must be monitored by facility staff to ensure the distancing and no contact rules are followed.
- No visitors under the age of 16 are allowed.

We understand that these rules set-forth by the Illinois Department of Public Health are cumbersome, but it is at least a small step in the right direction. Please call the main number and the receptionist will assist you with making an appointment. For now, the only times available are from 10am – 12pm and from 1pm – 3pm on Tuesdays and Thursdays.

The safety and well-being of every resident at Oak Hill is our top priority. Thank you all, for your continued thoughts and prayers as we navigate this pandemic.

Please do not hesitate to call with any questions or concerns.

Sincerely,

Brian L. Koontz