



Senior Living and Rehabilitation Center

COVID-19 Update
Currently No Positive Resident Cases
July 10, 2020

Dear Residents, Families and Staff,

As coronavirus cases surge in much of the country, issues with testing availability and access are starting to reach our community. The scheduled round of testing for today, had to be postponed due to not receiving the testing materials and related supplies. The State of Illinois has assured us that they will have enough supplies available for us to test next week on Thursday, July 16th.

Although we are disappointed about not being able to conclude the testing regimen today, we are still hopeful that next Thursday will be our last testing event for a while. Along with the issues receiving our testing supplies and materials, we have been informed by the State of Illinois that the results of our testing will take longer to obtain than it had been previously. I will make sure to update this message with any pertinent results as they are made available to us.

Oak Hill has begun hosting a few scheduled visits from families and loved ones. Please remain patient with this process. As the outbreak continues throughout the region, the health and safety of all residents remain our greatest mission. Below is a reminder of the guidelines that must be followed for each visit. To this point, every visitor has complied with these regulations, and the visits have gone smoothly.

- All visits must be scheduled in advance with the facility.
- All visits must take place outside.
- 20/30-minute visits while maintaining a six-foot distance and no physical contact.
- Face masks must be worn at all times.
- Visitor screening must take place 24 hours prior to visiting, and will be repeated on the day of the scheduled visit.
- No more than two visitors per resident are allowed to visit at the same time.
- All visits must be monitored by facility staff to ensure the distancing and no contact rules are followed.
- No visitors under the age of 16 are allowed.

We understand that these rules set-forth by the Illinois Department of Public Health are cumbersome, but it is at least a small step in the right direction. Please call the main number and the receptionist will assist you with making an appointment. For now, the only times available are from 10am – 12pm and from 1pm – 3pm on Tuesdays and Thursdays.

The safety and well-being of every resident at Oak Hill is our top priority. Thank you all, for your continued thoughts and prayers as we navigate this pandemic.

Please do not hesitate to call with any questions or concerns.

Sincerely,

Brian L. Koontz