



**Visitor Guidelines**  
**Effective Immediately**  
**04/06/2020**

The staff and caregivers at Oak Hill continue to provide the highest level of support and care to each resident. This includes taking every precaution necessary to ensure our community remains COVID-19 virus free. As such, we wanted to share the following updates:

If the predictions are accurate, COVID-19 is predicted to peak on or near April 17<sup>th</sup>. This means that the opportunities for the virus to spread in the general public remain at a very heightened level through that date. We will continue to monitor conditions and hope that the spread of the disease begins to decrease shortly after.

**What does that mean?** The highest risk of transmission is now, and it will increase over the next few weeks.

**Effective immediately**, extra precautions are being taken by all caregivers at to keep residents safe. These include:

- 1) Use of cloth face masks by caregivers
- 2) Preemptively migrating to surgical facemasks for all caregivers
- 3) Providing cloth face masks for any resident who requests them.

**NO OUTDOOR VISITS WITH FAMILY ARE ALLOWED** regardless of distancing.

**ALL VISITS THROUGH THE WINDOW ARE TO BE DONE WITH THE WINDOW SHUT.**

We ask that anyone conducting “window visits” to please utilize cell phones for communicating back and forth.

Please reach out to the activity department if you are interested in utilizing the IPAD for communication.

Jennifer Morgan  
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Oak Hill