



April 23, 2020

Dear Residents, Families, and Staff:

The health and safety of our Oak Hill community is our highest priority, and we recognize the uncertainty and concern regarding the evolving coronavirus (COVID-19) outbreak. We need to inform you that one of our housekeeping staff has tested positive for COVID-19. We are strictly following guidance from the Centers for Disease Control and Prevention (CDC) as well as the state and local health departments for best practices and procedures to protect everyone's health.

We have been very aggressive in our fight to remain COVID free. The following list is just some of the interventions that have been put in place:

1. No visitors since March 13
2. Staff have been prescreened before their shifts for temperature and symptoms since March 13.
3. All large group activities have been cancelled.
4. All resident outings were cancelled.
5. Communal dining was stopped, and residents were served in their rooms since March 14.
6. The building has been separated into three units and nursing staff clock in and out as well as enter and exit through their unit to decrease exposure.
7. Increased cleaning has been completed on high use surfaces.
8. Checklists from IDPH and the CDC were completed to ensure all recommendations were being followed.
9. Staff began wearing masks on April 2.
10. Residents are screened each day for signs and symptoms of COVID and their vitals are checked on each shift.
11. All residents have been encouraged to stay in their rooms.

The staff member who tested positive wore a mask at all times when in resident care areas and followed our recommended infection control practices. She will not be allowed to return to work for at least 14 days.

We are coordinating our efforts with the Monroe County Health Department to promptly identify and monitor individuals who have any symptoms or have had recent contact with a COVID-19 positive individual to prevent exposure to COVID-19 within our facility and community.

We are committed to providing you with a safe and healthy environment. For any questions or concerns, please contact us at 618-939-3488.

Sincerely,
Kim Keckritz
Administrator